

Staff Awards 2017

John Lewis 'Valuing our Customers Award' Team

This award is given in association with John Lewis and will be presented to a team that have provided a consistently excellent customer experience, which aligns to the Trust's values, and/or have demonstrated a significant improvement in the customer experience they are providing.

The submission should include a description of either:

- ★ The customer service experience that the team provides and how that aligns with the Trust's values, Welcoming, Kind, Positive, Respectful and Professional. What impact this has on the delivery of high quality care, and evidence that this is consistently delivered,
- ★ The actions that the team has taken to improve their customer experience and what difference it has made to those who use our services, against the Trust values.

Nominations can be made by service users, carers, their families and staff.

Judging:

There will be a panel of judges made up of staff from John Lewis.

The winning team will receive a trophy, certificate and voucher for £150.

The closing date for nominations is 1 October 2017 and should be addressed to:

**Communications Team,
The Colonnades,
Beaconsfield Road,
Hatfield,
AL10 8YE**

You're the ★
STAR

Please complete the form overleaf

