Thank you for your request concerning our Electronic Patient Record (EPR) systems.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Can you please provide the following information for your IT system, clarified to be our EPR system?

- **System’s name and suppliers name?**
- **How much is the support and maintenance?**
- **How much was your total spend on the application for the last year?**
- **When is the system due for renewal?**

The above information is already in the public domain\(^1\). Please follow this [link](#) to our disclosure log where details of our systems and suppliers can be found and this [link](#) will take you to a previous response about costing and renewal dates. It is likely we will extend the contract with Civica in the future.

- **Who in your Trust has ownership for this system?**

  Carol Sheridan our Associate Director of Information Management & Technology is responsible for this system.

- **Approximately how many users of the system do you have trust wide?**

  The number of Trust wide users is already in the public domain\(^1\). Please follow this [link](#).

- **When was your last Application upgrade?**

  Our last upgrade was in March 2015

- **Which groups uses the system: CMHT, CAMHS, Acute services, Home Treatment Team, Assertive Outreach Team, Eating Disorders Team, Early Intervention Team, AMHPs.**

  All the above groups use the system.

---
\(^1\) Section 21 – Information assessable through other means
- Do health and social care workers jointly use the system or does social care use a separate system for case management?
  
  Yes, our Social Workers use this system.

- Is the system used mobile by workers or in care setting only?
  
  The system is used in both mobile and care settings.

- Is your current solution customisable? If so, do you pay a developers license for this functionality?
  
  Yes, the current solution is customisable and no we do not pay a developers license.

- Can you also provide details of your Corporate IT Directors/Heads of IT and where can I find details of your IT Strategy for the next 5 years?
  
  Iain Eaves our Directory of Strategy and Improvement has executive responsibility for information technology. Please visit our Website for information on our Directors. We are currently middle of refreshing our IM&T Strategy and hope to publish by the end of the year.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Governance Analyst

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click here.