Thank you for your request regarding information concerning Hertfordshire Partnership University NHS Trust’s (HPFT) alliance for women and girls at risk.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

As discussed in our recent telephone conversation, due to the large amount of information you are seeking, we are only able to provide a partial response at this time, I have prioritised questions 1(a-e), 3, 5 and 6.

For answers relating to question 1 (a-e) please the attached policies which I have listed below. I would also like to make you aware that HPFT’s policies take into full account of the needs relating to all protected groups. This includes age, disability, ethnicity/race, gender, gender reassignment, marriage/civil partnership, pregnancy/maternity, religion/beliefs and sexual orientation

- Equality & Human Rights Operational Policy
- Clinical Risk Assessment Policy
- Delivery of Care Policy – please refer to page 8, it is important that the service user’s own views are sought to ensure the Care Co-ordinator is the most appropriate person for this role and trusted by the service user. Where possible this should be agreed, however there may be occasions when the service user’s wishes cannot be met and an alternative Care Co-ordinator may need to be allocated. In identifying a suitable Care Co-ordinator, consideration must be given to the gender, ethnicity and cultural beliefs of the service user. Responsibility for ensuring the allocation of the Care Co-ordinator’s role within multi-disciplinary cases rests with the relevant team manager.

The Trust has one female only Mental Health Ward which is an 18 bed ward at Kingfisher Court. The allocation of beds within the women only ward is normally based on the service users clinical risk assessment where being placed on a mixed gender ward may increase a level of risk. Information regarding Robin Ward (HPFT’s female only ward) can be found here.

HPFT’s Eliminating Mixed Sex Delivery Plan can be located here.
In answer to question 3 which related to history of abuse, please see attached our Policies around Patients’ history of abuse as listed below.

- **Clinical Risk Assessment Policy** details that staff should undertake a review of a service users ‘risk history’

- **Safeguarding Children and Safeguarding Adults Policy** details the Trust safeguarding processes including training on safeguarding awareness.

- **Adults Community Operational Policy** states on page 20, where adult abuse is occurring or believed to be occurring then staff must pass their concerns on to a responsible manager. The ‘Safeguarding Adults from Abuse’ procedures must be followed where there is concern that abuse of a vulnerable adult may have occurred. In all cases where there is actual or risk of potential abuse or exploitation, staff should consult the Trust Safeguarding Adults from Abuse policy in conjunction with the Safeguarding Adults Interagency Procedures.

- **The Trust’s CATT Policy** details a comprehensive history to be obtained and details the safeguarding process where abuse may be suspected.

The Trust does not have a specific policy with regards to follow up support. Trust policies on Adult and Child Safeguarding will include sections on reporting to the appropriate investigating agency, on multi-agency cooperation, on investigating adult allegations where HPFT have delegated powers on putting in place protection plans and keeping these under review. All of which is follow up to some extent and individuals would be supported through these processes.

Follow up “support” to address their mental health needs would be dependent on the individual’s clinical need and willingness to engage. Anyone referred to the Trust would have an assessment of their support and treatment needs and people disclosing abuse would be supported in the same way as others in this respect. The experience of abuse would usually form a key part of the assessment and treatment/support plan.

### 5. Use of Physical Restraint

<table>
<thead>
<tr>
<th>2010/11 to 2014/15</th>
<th>Total Incidents</th>
<th>Of which were female</th>
</tr>
</thead>
<tbody>
<tr>
<td>The total number of incidents of physical restraint by one or more members of staff on female patients in inpatient mental health services</td>
<td>2,193</td>
<td>*</td>
</tr>
</tbody>
</table>

* Unfortunately we are unable to break this information down into gender as it is not held in a reportable electronic format. To supply the information requested would involve reviewing each of the incident records and to carry out this task would exceed the appropriate cost limit of £450.

Under section 12 of the FOIA a public authority does not have to comply with a request for information if the cost of compliance exceeds the appropriate limit. For example based on the numbers from 2010 to 2015 there were 2,193 restraints, this would mean looking at each record to identify female service users. It is estimated that it would take approximately 2 minutes to manually review each individual record to extract the information, i.e. 73 hours @ £25ph = £1,825.

| The total number of incidents of prone physical restraint by one or more members of staff on female patients in inpatient mental health services | 129 | 10 ** |

** This is only an approximate number as we cross referenced the number of prone physical restraints by identifying obvious female names.

| The total number of incidents where police were involved in physically restraining a female patient in inpatient mental health services. | The Trust does not record information that categorises the police physically restraining patients in a reportable format. |
6. Impact of physical restraint 2014/15

The total number of incidents of physical restraint on female patients in inpatient mental health services which resulted in:

<table>
<thead>
<tr>
<th>Category</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical injury</td>
<td>5 of low harm</td>
</tr>
<tr>
<td>Psychological harm</td>
<td>Not Measureable</td>
</tr>
<tr>
<td>Death, broken down by ethnicity</td>
<td>0</td>
</tr>
</tbody>
</table>

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust’s complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Governance Analyst

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click here.