



Information Governance Team  
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Our Ref: FOI 2451

Thank you for your request concerning software for our Finance and IT Department.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I am writing to you under the Freedom of Information Act 2000 to request the following information from Finance (Accounts Receivable/Payable) and IT (Information Technology):

1. **Who provides the organisations BACS payments and Direct Debit collection software?**  
V1
2. **Please provide a list of your suppliers of the above software.**  
V1
3. **How you came to the decision to choose these companies?**  
It was part of a suite of document management systems.
4. **Are these solution(s) hosted on premise or cloud hosted?**  
It is hosted on our premises.
5. **Please provide expenditure on computer software used for BACS payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.**

Financial Year	Annual Spend
2014/15	£685
2015/16	£704

6. **When does your current contract(s) with BACS payment and direct debit collection software expire?**  
30/06/2017
7. **Will this service(s) be tendered and if so where?**  
No
8. **What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?**  
£720 over one year.
9. **With whom does the organisation hold its primary bank account?**  
Government Banking Service

**10. Does the organisation, acting as a Bureau, provide BACS processing on behalf on any other organisation?**

No

**11. What payments types does the organisation use? (e.g BACS (Direct Credit), Direct Debit, Faster Payments, etc.).**

We use BACS, Direct Credit, Direct Debit, Standing Order and Faster Payments

**12. Who is the person responsible for BACS processing and Direct Debit collection software?**

Keith Loveman, our Director of Finance; for more information about Keith, please visit our [website](#).

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
FOI/DPA Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

