



31 January 2017

Information Governance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: foi@hpft.nhs.uk

Our Ref: FOI 2468

Thank you for your request concerning the commercial arrangements of our software providers.

Section 14(1) does not oblige a public authority to comply with a request for information if the request is vexatious.

Your request has been considered and found to be vexatious. Repeated requests from Digital Health Intelligence requesting information regarding our IT infrastructure cause a disproportionate and/or unjustified level of disruption, irritation or distress.

However, to be helpful can I suggest you follow this [link](#) to our disclosure log where previously published responses can be found? Also, please be informed that all our ICT requirements are outsourced to Hertfordshire, Bedfordshire & Luton ICT including our IT Network.

You may wish to contact them at the address below:

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
FOI/DPA Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

