



10 February 2017

Information Governance Team  
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Our Ref: FOI 2469

Thank you for your request concerning appointments missed by prisoners.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please accept the following request under the Freedom of Information Act:

- 1. The number of missed appointments between prisoners and mental health professionals in each year since 2006.**

We provide Mental Health Services to HMP The Mount where between April 2016 and December 2016 there were 39 appointments missed by prisoners.

We are unable to provide numbers prior to April as we did not record the information.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**FOI/DPA Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

