



30 March 2017

Information Rights & Compliance Team  
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Our Ref: FOI 2503

Thank you for your request concerning our NHS Information Systems and Reporting.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**Question 1**

**Do you have a data warehouse or other system which you are able to extract data from?**

Yes.

**Question 2**

**How many Whole Time Equivalents (WTEs) manage and report from your system, including the agenda for change pay bands for these staff?**

5 staff, who manage and build reports from our data warehouse system. Pay ranges from Band 4 to Band 7.

**Question 3**

**If your reporting system is separate from your clinical system (ie. a data warehouse) how long did it take to develop?**

It took 1 year to develop.

**Question 4**

**Are clinical staff within the organisation furnished with caseload management reporting? If so what is the nature of these reports and how is this data presented?**

We have developed caseload management reports on our reporting solution. These are web-based and our clinical system access has been replicated.

**Question 5**

**How often is the caseload management information updated?**

Data is refreshed on a daily basis.

**Question 6**

**If you do have caseload management dashboards/portals do you have any measurable outcomes (i.e. Number of suicides reduced)?**

We have measures like number of risk assessments overdue, ethnicity not completed etc.

**Question 7**

**Do the caseload management dashboards/portals include data from your EPR?**

Yes.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
FOI/DPA Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

