



27 March 2017

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804954  
Email: [foi@hpft.nhs.uk](mailto:foi@hpft.nhs.uk)

Our Ref: FOI 2506

Thank you for your request concerning the organisations information technology team and infrastructure equipment.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?**

We can only provide our annual budget in financial years. The total IT budget for 2016/17 is 5.846m. We don't yet have a budget for 2017/18 and 2018/19.

**2. What storage vendor(s) and model do you currently use?**

We do not hold the information you are requesting<sup>1</sup>. All our ICT requirements are outsourced to Hertfordshire, Bedfordshire & Luton ICT. You may wish to contact them at the address below.

Hertfordshire, Bedfordshire and Luton ICT  
Charter House  
Parkway  
Welwyn Garden City  
Hertfordshire  
AL8 6JL

**3. When was the installation date of above storage vendor(s)? (Month/year)**

Please see the answer to question 2.

**4. When is your planned (or estimated) storage refresh date? (Month/year)**

Please see the answer to question 2.

**5. What is your estimated budget for the refresh?**

Please see the answer to question 2.

**6. What is the capacity of the storage data in TB?**

---

<sup>1</sup> Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him

Please see the answer to question 2.

**7. The total number of IT staff employed by the organization**

Please see the answer to question 2.

**8. Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable.**

Please see the answer to question 2.

Iain Eaves has the overall responsibility for strategy development, business planning and development, performance, information management and technology, continuous improvement and innovation. Please follow this [link](#) for contract details for Iain.

**9. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?**

Please see the answer to question 2.

**10. What backup software do you use?**

Please see the answer to question 2.

**11. How much data do you backup in TB?**

Please see the answer to question 2.

**12. Number of servers?**

Please see the answer to question 2.

**13. What operating system(s) do you use?**

We use Windows 7 and Windows 8.1

**14. Number of virtualised servers?**

Please see the answer to question 2.

**15. What percentage of your environment is virtualised?**

Please see the answer to question 2.

**16. If you outsource your IT works, please provide who it is with and when the contract started and ends.**

Please see the answer to question 2.

All our IT services are provided by HBLICT under a shared service partnership arrangement.

**17. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.**

Please see the answer to question 2.

**18. Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.**

Please see the answer to question 2.

**19. Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.**

Please see the answer to question 2.

**20. How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or ISCSI). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.**

Please see the answer to question 2.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
FOI/DPA Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

