



27 March 2017

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804954  
Email: [foi@hpft.nhs.uk](mailto:foi@hpft.nhs.uk)

Our Ref: FOI 2513

Thank you for your request concerning our IT software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

We do not hold all information you are requesting<sup>1</sup>; however where possible we have answered your questions. All our ICT requirements are outsourced to Hertfordshire, Bedfordshire & Luton ICT (HBLICT) who will be able to provide you with the requested information.

You can contact them at the address below:

Hertfordshire, Bedfordshire and Luton ICT  
Charter House  
Parkway  
Welwyn Garden City  
Hertfordshire  
AL8 6JL

Question		Answer
1	Number of employees	3,077 excluding active bank staff
2	URL Filtering vendor	Please contact HBLICT
3	URL Filtering annual cost	
4	URL Filtering expiry date	
5	Firewall vendor	
6	Firewall annual cost	
7	Firewall expiry date	
8	Sandboxing vendor	
9	Sandboxing annual cost	
10	Sandboxing expiry date	
11	Guest WiFi vendor	
12	Guest WiFi annual cost	

<sup>1</sup> Section 1(1) Any person making a request for information to a public authority is entitled  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.

13	Guest WiFi expiry date	Please contact HBLICT
14	Number of Egress Points	
15	VPN Vendor	
16	Number of IT Security Breaches in past 12 months	
17	Are you using Office 365	
18	Are you scanning SSL traffic	
19	What are your MPLS costs per year	
20	How many locations do you have connected to your MPLS Network	
21	Who are the people responsible for Network Security	
22	Which cloud Platform or platforms as a Service (PAAS) are you using / looking to use. (AWS, Azure, Google)	
23	Who is your Head of Security or Chief Information Security Officer	We do not employ a Head of Security or Chief Information Security Officer. However our Director of Strategy and Improvement, <a href="#">Iain Eaves</a> is the Trust's Senior Information Risk Officer (SIRO) and Dr Paul Bradley is the nominated Clinical Lead for Information Management & Technology (IM&T) alongside his clinical role; he dedicates 2 hours per week to IM&T.
24	Who is your Chief Information Officer or Chief Technology Officer	We do not employ a Chief Information Officer or chief Technology Officer – Please see answer to question 23.
25	Who is your Senior Cloud Architect	n/a
26	What VPN / RAS solution do you use	Please contact HBLICT
27	How much is your VPN / RAS solution renewal cost	
28	When is your VPN / RAS solution due to be renewed	

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
FOI/DPA Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

