



27 April 2017

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: foi@hpft.nhs.uk

Our Ref: FOI 2538

Thank you for your request concerning inaccuracies in patient records.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. **On how many occasions have patients made the trust aware of factual inaccuracies (rather than 'differences of opinion') in their medical records, originally documented by trust staff, broken down by year each financial year from 2010-11 to 2016-17**

Year	Number of Complaints	Number of Records Amended
2010/11	1	1
2011/12	0	0
2012/13	1	1
2013/14	1	1
2014/15	1	1
2015/16	1	1
2016/17	1	1

The above information has been extracted from formal complaints received about inaccurate information recorded in case notes.

It is not possible to extract data for individuals asking for changes/amendments at a local level. This would be on a case by case basis and managed clinically by the individual service.

- 2. **On how many occasions has the Trust deleted proven factual inaccuracies (rather than 'differences of opinion'), in patients' medical records, broken down by year each year from 2010-11 to 2016-17?**

Please see 'Number of Records Amended' in the above table.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
FOI/DPA Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

