



25 May 2017

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: foi@hpft.nhs.uk

Our Ref: FOI 2552

Thank you for your request concerning referrals and waiting time for our CAMHS service.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. What percentage of referrals to CAMHS services have been rejected or deemed inappropriate in the last financial in the last year for which figures are available and for each of the last five years?**

Below is the percentage of referrals received into our Single Point of Access (SPA) and put onto alternative pathways for Tier 1 and Tier 2 CAMHS (Non HPFT Services).

| | % |
|---------|-------|
| 2016/17 | 63.47 |
| 2015 | 60.40 |
| 2014 | 51.64 |

Please note that we can only provide data for the last 3 years. This is because we changed our Electronic Patient Recording system in 2013 and this resulted in a distortion of the data migrated across to the new system. We would not be able to show a true reflection of the wait time averages.

- 2. Please list the top three reasons why referrals are rejected or deemed inappropriate.**

The Trust's SPA undertakes a signposting function for Tier 1 and Tier 2 services, which are not provided by the Trust and this explains the percentage of referrals not accepted into Tier 3.

3. What is your maximum waiting time in days for CAMHS from

a) Referral to first appointment

| Year | Maximum Waiting Time Number of Days |
|---------|--|
| 2016/17 | 111 |
| 2015/16 | 147 |
| 2014/15 | 197 |

b) Referral to start of treatment in the most recent financial year available and for each of the last five years (broken down by cause of referral where data is available)?

| Year | Maximum Waiting Time (Referral to Start of Treatment) Number of Days |
|---------|--|
| 2016/17 | 176 |
| 2015/16 | 193 |
| 2014/15 | 233 |

4. What is your median waiting time in days for CAMHS from

a) Referral to first appointment and

| Year | Median Waiting Time (Referral to Face to Face Appointment) Number of Days |
|---------|--|
| 2016/17 | 21 |
| 2015/16 | 21 |
| 2014/15 | 31 |

b) Referral to start of treatment in the most recent financial year available and for each of the last five years (broken down by cause of referral where data is available)?

| Year | Median Waiting Time (Referral to Start of Treatment) Number of Days |
|---------|---|
| 2016/17 | 21 |
| 2015/16 | 21 |
| 2014/15 | 33 |

5. Do you wish to make any further comments on the issue of waiting times for children’s mental health services?

Waiting times for children’s mental health services should be seen in the context of the system as a whole, with investment into mental health promotion and tier two services bolstered to meet the growing demand.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
FOI/DPA Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

