



12 May 2017

Information Rights & Compliance Team
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Our Ref: FOI 2566

Thank you for your request concerning our information technology infrastructure and software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I would like to make a freedom of information request relating to the Mental Health information technology infrastructure and software used by Hertfordshire Partnership NHS Foundation Trust.

1) Do you use an electronic health record (EHR) for your mental health services?

Yes

a. If so, which EHR is it and who is the provider?

Paris provided by Civica
PC MIS provided by University of York
BOMIC provided by Idox.Health

b. What is the backend stack used by this EHR?

We do not hold this information¹; this would be held by the provider.

c. If not, do you have a written strategy and a timeline to introduce an EHR and where can this strategy be accessed?

Not applicable.

2) If you have an EHR, does it have API's for third party integration? What are the processes for this integration in your organisation?

Please see the answer to question 1b.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

3) Do you have a formal software procurement policy?

Yes

a. If so, could you please send it to me or provide online links to it?

Where possible we would procure through the [Hertfordshire Procurement Hub](#).

b. Do you have formalised process for considering pitches for software solutions? If so, what is it?

We do not consider pitches, we follow the NHS Guidelines.

c. Do you have a preferred marketplace/s? If so, which one/s

We use approved frameworks.

d. Would you consider mental health clinical productivity innovations from UK based micro, small and medium-sized enterprises?

Please see the answer to question c.

4) Do you have an innovation fund? If so, what is the application process and eligibility criteria.

We have an innovation and improvement fund that is open to internal applications only. Awards are only made if the applicant can demonstrate how their idea contributes to organisational priorities for change. This fund has been established to provide small non-recurrent amounts of funding to assist colleagues in progressing their ideas.

5) Do you have a Chief Clinical Information Officer/Clinical lead for information technology or equivalent post?

We do not employ a Chief Clinical Information Officer (CCIO). However,

a. Who currently holds the post?

Keith Loveman our Executive Director of Finance is the Trust's Senior Information Risk Officer (SIRO).

Dr Paul Bradley is the nominated Clinical Lead for Information Management & Technology (IM&T) alongside his clinical role; dedicating 1 day per week to IM&T.

b. Up to what level do they have budgetary discretion if any?

The Executive Director of Finance follows the values set out by NHS England's Standing Financial Instructions.

6) Do you use any artificial intelligence or machine learning in your mental health service provision?

No

a. **If so, what is it and who is the provider.**

Not applicable.

7) **Would you consider using third party tools deployed in secure cloud services that can interface with your EHR?**

No

a. **If so, do you have a policy or specification of which cloud services you permit?**

Not applicable.

b. **Do you have a governance policy for this and could you send it to me?**

Not applicable.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
FOI/DPA Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

