

Thank you for your request concerning waiting times and referrals for Adult / Children Mental Health Services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**WAITING TIMES:**

1. What was the average waiting time between referral and assessment in 2016/17 for Adult mental health services and Children's mental health services?

Service	Average Wait : Referral to Assessment Number of Days
Adult Mental Health Services	20
Children's Mental Health Services	21

2. What was the longest waiting time between referral and assessment in 2016/17 for Adult mental health services and Children's mental health services?

Service	Longest Wait : Referral to Assessment Number of Days
Adult Mental Health Services	147
Children's Mental Health Services	111

3. What was the average waiting time between referral and first treatment in 2016/17 for Adult mental health services and Children's mental health services?

Service	Average Wait : Referral to First Treatment Number of Days
Adult Mental Health Services	30
Children's Mental Health Services	24

4. What was the longest waiting time between referral and first treatment in 2016/17 for Adult mental health services and Children's mental health services?

Service	Longest Wait : Referral to First Treatment Number of Days
Adult Mental Health Services	195
Children's Mental Health Services	221

**REFERRALS:** For each of the following questions, where possible, please give a breakdown of under 18s / 18 and over.

**5. How many referrals to your mental health services were made in:**

		All Referrals
2016/17	over 18	53213
	under 18	11376
2015/16	over 18	48286
	under 18	9949
2014/15	over 18	51198
	under 18	11594
2013/14	over 18	51642
	under 18	8275
2012/13 *	over 18	47610
	under 18	9032

\* The data for 2012/13 may not be accurate because we changed our Electronic Patient Recording system in 2013 and this resulted in a distortion of the data migrated across to the new system.

**6. How many self-referrals were made to your mental health services in:**

		Self-Referrals
2016/17	over 18	1796
	under 18	159
2015/16	over 18	1805
	under 18	131
2014/15	over 18	1458
	under 18	62
2013/14	over 18	1006
	under 18	29
2012/13 *	over 18	240
	under 18	6

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely  
*Sue Smith*

**Sue Smith**  
**FOI/DPA Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

