



21 July 2017

Information Rights & Compliance Team
99 Waverley Road
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Hertfordshire
AL3 5TL

Tel: 01727 804956
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Our Ref: FOI 2632

Thank you for your request regarding breakdown of the Trust's hardware maintenance and costs.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?**

All our IT services are provided by Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by East and North Hertfordshire Clinical Commissioning Group). They will be able to provide you with the above information regarding the Trust's hardware maintenance and costs. They can be contacted at the address below:

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

- 2. I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.**

Please see response to question 1.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sharon Farrell

Sharon Farrell
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

