



Information Rights & Compliance Team  
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Our Ref: FOI 2673

Thank you for your request concerning overseas debt collection.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Since the 1st January 2016, which debt collection agency/agencies has the Trust used to recover costs from chargeable overseas NHS patients?**

None, as we have not had any chargeable overseas NHS patients, we have not had to recover any costs.

**2. If the Trust contracted agency/agencies to recover debts from chargeable overseas patients, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:**

- i) What was the duration and value of this contract (including all extra fees, such as but not limited to commission fees and “no win, no fee” fees)?
- ii) What were the total value of all debts recovered, and the total value of chargeable overseas patients' debts recovered?
- iii) What was the value of chargeable overseas patients' debts that were passed along to the agency/agencies but remain unrecovered?

Please see response to Question 1

**3. If the Trust has sold chargeable overseas patients' debts on to agency/agencies, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:**

- i) What was the number and value of chargeable overseas patients' debts that were sold on?
- ii) At what rate were these debts sold on, as compared to their original value (please state a range if different debts were sold at different rates)?

Please see response to Question 1

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sharon Farrell*

**Sharon Farrell**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

