

21 December 2017

Information Rights & Compliance Team
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Tel: 01727 804954
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Our Ref: FOI 2758

Thank you for your request concerning our business systems.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Human Resources

1. The name of the business system your Human resources department use?

We use [Electronic Staff Record \(ESR\)](#)

2. The name of the supplier of this system?

ESR is used nationally by the NHS and is currently managed by IBM.

3. The procurement method that was used to obtain this system i.e. what framework?

We do not hold this information¹. The procurement process was not undertaken by the Trust as this is a national system that we are required to use.

4. The current contract status and procurement intentions, are you in procurement or have you already procured?

Please see the answer to question 3.

5. Your current contract start date?

Please see the answer to question 3.

6. Your current end date?

Please see the answer to question 3.

7. Are you looking to renew this system?

Please see the answer to question 3.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

8. The total contract value?

Please see the answer to question 3.

9. Do you have mobile access to this system yes or no

No.

10. The name and email address of your Director of Human Resources?

Jinjer Kandola, our Deputy Chief Executive and Director of Workforce and Organisational Development can be contacted on Jinjer.Kandola@hpft.nhs.uk.

Finance

1. The name of the business system your Finance department use?

We use eFinancials business system.

2. The name of the supplier of this system?

Advanced.

3. The procurement method that was used to obtain this system i.e. what framework?

The finance business system is provided as part of an outsourced financial services contract, therefore it is not procured separately. This was through London Procurement Partnership (LPP) Framework Agreement for Transactional Finance, Accountancy services: - Ref. No: LPP/2013/00002.

4. The current contract status and procurement intentions, are you in procurement or have you already procured?

Already procured.

5. Your current contract start date?

01/12/2017

6. Your current end data?

30/11/2022

7. Are you looking to renew this system?

No

8. The total contract Value?

The contract value is part of a shared transactional finance and accountancy service so an individual contract value for the system cannot be provided.

9. Do you have mobile access to this system yes or no

Some mobile access is possible.

10. The name and email address of your Director of Finance?

Keith Loveman, Director of Finance can be contacted on Keith.Loveman@hpft.nhs.uk.

Payroll

1. The name of the business system your Payroll department use?

Our payroll function is outsourced and the provider use Electronic Staff Record (ESR).

2. The name of the supplier of this system?

Please refer to the answers provided under Human Resources, above.

3. The procurement method that was used to obtain this system i.e. what framework?

Please see HR section.

4. The current contract status and procurement intentions, are you in procurement or have you already procured?

Please see HR section.

5. Your current contract start date?

Please see HR section.

6. Your current end data?

Please see HR section.

7. Are you looking to renew this system?

Please see HR section.

8. The total contract Value?

Please see HR section.

9. Do you have mobile access to this system yes or no

No.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

