



11 October 2017

Information Rights & Compliance Team
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St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: foi@hpft.nhs.uk

Our Ref: FOI 2729

Thank you for your request concerning our roster provider and software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Does the Trust currently use rostering software?

The information you are requesting is already in the public domain¹. Please follow this [link](#) to a previously published response.

2. Please state the name(s) of all rostering provider(s) used, split by the following staffing groups. Where no third parties are used, please explain how these staff are rostered:

Please follow the link provided for question 1.

3. Does the trust store its rostering data on its own servers or in the Cloud?

Please follow the link provided for question 1.

4. What other rostering systems are used by the trust? Please state the names of any providers used and what they are used for?

Please follow the link provided for question 1.

5. Please provide details of contract duration and when they expire

Please follow this [link](#) for details of our contract.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is available through other means has been applied

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

