



4 January 2018

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
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Our Ref: FOI 2791

Thank you for your request concerning our Fixed Telecommunication and Internet Services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Questions

Contract 1

- 1. Current Fixed Line (Voice Circuits) Provider; Supplier's name, if there is no information available please can you provide further insight into why?**
- 2. Fixed Line Contract Renewal Date; please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.**
- 3. Fixed Line Contract Duration; the number of years the contract is for each**
- 4. Type of Lines; please can you split the type of lines per each supplier? PTSN, Analogue, SIP**
- 5. Number of Lines; please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

Contract 2

- 6. Minutes/Landline Provider; supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?**
- 7. Minutes/Landline Contract Renewal Date; please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**
- 8. Minutes Landline Monthly Spend; monthly average spend. An estimate or average is acceptable.**
- 9. Minute's Landlines Contract Duration; the number of years the contract is with the supplier.**
- 10. Number of Extensions; please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

Answer

I can confirm that there have not been any changes since our response of 23 May 2016. We are continuing with the replacement of all our Voice Over IP phones systems with BTN3 under a 60 month contract which commenced in July 2014, thereafter on a 5 year rolling programme.

This is a Government Framework agreement whereby HPFT enters into a secure agreement that has been pre-agreed with the government.

Questions

Contract 3

11. **Fixed Broadband Provider; supplier's name if there is not information available please can you provide further insight into why?**
12. **Fixed Broadband Renewal Date; please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
13. **Fixed Broadband Annual Average Spend; annual average spend for each broadband provider. An estimate or average is acceptable.**

Contract 4

- 14 **WAN Provider; please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?**
- 15 **WAN Contract Renewal Date; please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
- 16 **Contract Description; please can you provide me with a brief description of the contract**
- 17 **Number of sites; please state the number of sites the WAN covers. Approximate will do.**
- 18 **WAN Annual Average Spend; annual average spend for each WAN provider. An estimate or average is acceptable.**
- 19 **If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?**
- 20 **Internal Contact: please can you send me there full contact details including contact number and email and job title.**

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

Answer

All our information technology functions including Broadband and WAN is provided by Hertfordshire, Bedfordshire and Luton ICT. Their contact details are as follows:

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

The above partnership will continue as this is an NHS internal provider.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

