



31 October 2017

Information Rights & Compliance Team  
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Our Ref: FOI 2680/2

With reference to your original request regarding our waiting times for adults and children to access mental health services and our response signposting you to our Performance Report located within the Board Papers published on our website.

We do not routinely collate the longest waiting times for patients who have had to wait to access treatment. We report our performance against the NHSI Single Oversight Framework Targets and our Key Performance Indicators quarterly to the board.

Our [Performance Report](#) (page 79 of the July 2017 Board Paper) reports on our access and referral indicators. This is further broken down in our KPI dashboard (page 103) where numbers and percentages are quoted.

I hope this helps clarify the Trusts position. Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

