



16 March 2018

Information Rights & Compliance Team
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Our Ref: FOI 2808

Thank you for your request concerning referrals from the Attenborough Surgeries.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. How many referrals from the Attenborough surgeries have you received in the last 12 months?

In the 12 months prior to 8 February 2018 we received 485 referrals from the Attenborough Surgeries.

2. Of those referrals how many patients have been seen and started some form of psychological therapy?

Of the 485 referrals, 220 were for our Wellbeing Service and 265 were for secondary care.

It is not possible to say how many of the patients referred to our secondary care services received psychological therapy as we do not record this information in a reportable format¹.

To supply the information regarding psychological therapy in secondary care would involve reviewing each care record and to carry out this task would exceed the appropriate cost limit of £450.

Under section 12 of the FOIA a public authority does not have to comply with a request for information if the cost of compliance exceeds the appropriate limit.

It is estimated that it would take approximately 5 minutes to manually review each of the 265 secondary care records to extract the information, i.e. 22 hours @ £25ph = £552.00.

3. How many patients have DNA appointments?

We are unable to provide this information as it is not held in a reportable electronic format¹.

4. How many patients have be signposted onto different services

Please see the answer to question 3.

¹ Section 12 : The cost of compliance with a request exceeds the appropriate limit has been applied

Should you require further clarification or like to discuss payment, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

