



16 March 2018

Information Rights & Compliance Team  
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Our Ref: FOI 2817

Thank you for your request concerning digital dictation systems.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Are your doctors still currently using dictation recorders with analogue tapes/cassettes?**

Yes – though work is in progress to phase this out completely.

**2. Do you currently use any digital dictation systems and if so which one(s)?**

Yes, we are currently implementing a digital dictation system provided by BigHand (detailed in 2a); there is also use of Olympus digital dictation and Dragon NaturallySpeaking

**a. If yes, which departments use them, how much has been spent on them and what are the start and end dates of any contracts?**

Departments	Spend	Contract Start Date	Contract End Date
Various, but starting with Adult Mental Health	£100,580.20	1st Sept 2017	31st August 2018

**3. Do you have any current plans to implement a digital dictation system(s)?**

Please see the answer to question 2.

**a. If yes, what are the planned timescales, has a budget been allocated and which procurement route will you use?**

**b. Do you have a corporate or departmental strategy/approach for procuring these systems?**

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

