



29 September 2017

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: foi@hpft.nhs.uk

Our Ref: FOI 2712

Thank you for your request concerning overseas patient charging.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1) Do you have an overseas visitor management team or a similar team? If NOT, who then is in charge of overseas patient charging in your trust in line with changes advised in the Department of Health's Draft guidance on implementing the overseas visitor charging regulations, 2017?**

We do not have an overseas visitor management team. On the rare occasion we are asked to treat an overseas visitor, any issues that arise are dealt with by our Bed Manager.

- 2) What is the cost of the current team for the preceding year, or if established only recently following the changes in 2017, its cost of set up and estimated costs for 2017/2018? (Note: this cost could include salaries, but also overheads including facilities and equipment used).**

This represents a very small proportion of her workload, and therefore it is not possible to estimate a cost for this.

- 3) What, if any, charges have been levied to overseas patients in your trust by this team, and how much of this has been recouped?**

This information you are requesting is already in the public domain¹. Please follow this [link](#) to a previous published response.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information available through other means has been applied