



Information Rights & Compliance Team  
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Our Ref: FOI 2761

Thank you for your request concerning Digital Dictation.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**Do you use Digital dictation within your organization? If yes please could you answer the following questions?**

Yes

**1. The name of the Digital dictation solution you use?**

We use Big Hand Digital Dictation.

**2. The name of the supplier of this system?**

The supplier was Big Hand.

**3. The procurement method that was used to obtain this system i.e. what framework?**

We used Digital Dictation Solutions SBS/15/PC/WCC/8873.

**4. The current contract status and procurement intentions, are you in procurement or have you already procured?**

It was procured in July 2017.

**5. Your current contract start date?**

The start date was 1 August 2017.

**6. Your current end data?**

The end date is 31 July 2018.

**7. Are you looking to renew this system?**

Not as this stage.

**8. The total contract Value?**

Approximately £100k plus VAT

**9. Do you have mobile access to this system yes or no**

Yes

**Do you use Voice recognition within your organization? If yes please could you answer the following questions?**

Yes

- 1. The name of the Voice recognition solution you use?**
- 2. The name of the supplier of this system?**
- 3. The procurement method that was used to obtain this system i.e. what framework?**
- 4. The current contract status and procurement intentions, are you in procurement or have you already procured?**
- 5. Your current contract start date?**
- 6. Your current end data?**
- 7. Are you looking to renew this system?**
- 8. The total contract Value?**
- 9. Do you have mobile access to this system yes or no**

Yes, the answers are the same as for Digital Dictation above.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

