



11 June 2018

Information Rights & Compliance Team
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Hertfordshire
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Tel: 01727 804954
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Our Ref: FOI 2918

Dear Gary

Thank you for your request concerning money spent on replacing damaged or broken glasses, hearing aids or dental prostheses.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1 Please can you let me know during the last financial year (FY 17/18,) the total amount spent on replacing patients' damaged or broken spectacles, (glasses) hearing aids and dental prostheses.

In 2017/18 I can confirm that we have not spent any money on replacing patients' damaged or broken spectacles, hearing aids or dental prostheses.

A total for all items would be great. There is no need for costs by impairment device type.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

