



21 May 2018

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: foi@hpft.nhs.uk

Our Ref: FOI 2924

Thank you for your request concerning the income from patient televisions, internet and telephones.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **Does your Trust charge patients for use of the following items? If so what is the hourly charge as of 1 May 2018?**
 - a) **Television**
 - b) **Internet**
 - c) **Telephone**

We are a provider of mental health and specialist learning disability services; we do not provide the above bedside facilities; therefore we cannot provide the hourly charge as requested.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

