



13 December 2018

Information Rights & Compliance Team
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Our Ref: FOI 3130

Thank you for your request concerning our E-Rostering supplier.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Under the Freedom of Information Act, please provide the following information on rostering suppliers currently implemented at your organisation as well as the staff group they are implemented for (Nursing and HCAs, Medical & Dental, AHPs, Scientific, Estates and Facilities, Admin & Clerical)

1a. Rostering Supplier

This information is already in the public domain¹. Please follow this [link](#) to a previously published response.

1b. Contract Start Date

This information is already in the public domain¹. Please follow this [link](#).

1c. Contract End Date

Please follow the link provided in question 1b.

1d. Annual Cost 17/18

Please follow the link provided in question 1b.

1e. What framework was used to procure the supplier?

Please follow the link provided under question 1a.

1f. What is the exit cost for leaving the framework the supplier was contracted from?

We do not work off-framework.

1g. What percentage of workforce are rostered on the system?

Please follow the link provided under question 1a.

1h. Can staff self-roster on your platform?

We do not allow staff to self-roster.

1i. What percentage of rostered shifts are self-rostered?

Not applicable.

¹ Section 21 – Information is available through other means has been applied

2. Is the rostering system hosted:

2a. On-premise
No

2b. Supplier private cloud
Yes

2c. Microsoft Azure
No

2d. AWS (Amazon Web Services)
No

3a. Does the rostering system have an open API?
Not Known.

3b. If yes to the above question, is it a bi-directional (two-way) interface?
Not applicable.

3c. What other 3rd party systems does the rostering application currently integrate to?
It integrates with our Electronic Staff Record.

4. Does the rostering system integrate to ESR?
Please see the answer to question 3c.

5a. Are API's offered as part of the standard service/solution with your 3rd party provider or are these an additional fee?
Not known.

5b. If API's are an additional cost, what is the annual cost for API's from your rostering supplier?
Not applicable.

Please answer the following questions on effective rostering/optimisation?

6a. Do you use a rostering management information tool to ensure you are rostering effectively?
No.

6b. If yes, who is the supplier?
Not applicable.

6c. What is the contract start date?
Not applicable.

6d. What is the contract end date?
Not applicable.

6f. What is the annual cost 17/18 for this service?
Not applicable.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

