

12 March 2019

Thank you for your request concerning data breaches.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. How many data breaches have there been in your organisation since 2014?**

There have been 1,219 data breaches since 2014.

**2. How many of those data breaches related to email?**

We are unable to provide the requested breakdown because our reporting system was not subcategorised until May 2017<sup>1</sup>. To provide the number of data breaches related to email would involve a manual check of each of the 1,219 data breaches.

Under section 12 of the FOIA a public authority does not have to comply with a request for information if the cost of compliance exceeds the appropriate limit. It is estimated that it would take approximately 1 minutes to manually review each data breach to extract the information, i.e. 20 hours @ £25ph = £500.

In order to be helpful in line with S16 Advise and Assist, I can confirm that there have been 172 email related breaches since May 2017.

Should you require further clarification or like to discuss payment, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



<sup>1</sup> Section 12 - Cost of compliance exceeds the appropriate limit has been applied