12 March 2019

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
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Our Ref: FOI 03201

Thank you for your request concerning our enterprise applications software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Questions:
1.   **Software Category: ERP, CRM, HR, Payroll, Finance**
2.   **Name of Supplier: Can you please provide me with the software provider for each contract?**
3.   **The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name**
4.   **Description of the contract: Please do not just state two to three words can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.**
      Please also include any modules included within the contract as this will support the categories you have selected in question 1.
5.   **Number of Users/Licenses: What is the total number of user/licenses for this contract?**
6.   **Annual Spend: What is the annual average spend for each contract?**
7.   **Contract Duration: What is the duration of the contract please include any available extensions within the contract.**
8.   **Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**
9.   **Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**
10.   **Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provided please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**
11.   **Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).**

Answers:
Enterprise Resource Planning Software (ERP)
We do not have ERP

Customer Relationship Management (CRM)
We do not have CRM

Human Resources Software
Payroll Software
Corporate Finance Software

The information you are requesting is already in the public domain[1]. Please follow this link to a previously published request.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click here.

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[1] Section 21 – Information is accessible through other means has been applied