



25 March 2019

Information Rights & Compliance Team
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Our Ref: FOI 3179

Thank you for your request concerning Digital Dictation, Speech Recognition, Outsourced Transcription, EPRs and mobile devices.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Do you use Digital Dictation? If yes, could you please answer the following questions:

a) Name of the supplier & product?

We use BigHand for Healthcare supplied by BigHand.

b) What procurement method (if any) was used to obtain this system i.e. what framework?

We used Digital Dictation Solutions SBS/15/PC/WCC/8873.

c) The contract start date?

The start date was 1 August 2017

d) The contract end data?

1 August 2020; three year contract

e) The total contract value?

Approximately £140k plus VAT

f) What is the name and position of the key internal stakeholder for this service?

Paul Bradley, Chief Clinical Information Officer

2. Do you use Speech Recognition? If yes, could you please answer the following questions:

a) Name of the supplier & product?

b) What procurement method that was used to obtain this system i.e. what framework?

c) The contract start date?

d) The contract end data?

e) What is the name and position of the key internal stakeholder for this service?

Yes, the answers are the same for Digital Dictation and in addition there are approximately 100 licenses of Dragon NaturallySpeaking.

3. **Do you use Outsourced Transcription? If yes, could you please answer the following questions:**

- a) **Name of the supplier?**
- b) **What procurement method (if any) was used to obtain this system i.e. what framework?**
- c) **The contract start date?**
- d) **Volume of letters per month?**
- e) **What is the name and position of the key internal stakeholder for this service?**

No, we do not use outsourced transcription.

4. **What suppliers do you use for the following health information systems?**

- a) **PAS (Patient Administration System)**
Not applicable
- b) **EPR (Electronic Patient Record)**
Civica and University of York
- c) **eDMS (Electronic Document Management System)**
Please see the answer to 4b.

5. **Do you use mobile devices? If yes, could you please answer the following questions:**

- a) **What brand devices are used e.g. iOS (iPhone), Android, Windows or BYOD (bring your own device)?**
 - iPhone – model, 5 – 8plus
 - Android – Samsung J3 & J5
 - Windows – Lumia

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

