

05 April 2019

Information Rights & Compliance Team  
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Our Ref: FOI/03231

Thank you for your request concerning Local Area Network (LAN).

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:**

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed- If this includes services than just LAN.**

**1. Contract Type: Managed or Maintenance**

The Trust does not directly hold any *commercial* contracts for the support and maintenance of LAN services or equipment.

Our network services and the associated equipment are managed and maintained by Hertfordshire, Bedfordshire and Luton ICT Shared Service (HBL ICT) based on a shared services agreement and the associated service level agreements. HBL ICT is hosted by East and North Hertfordshire Clinical Commissioning Group. Details of any contracts can be obtained from HBL ICT by contacting Alex McLaren

**2. Existing Supplier: Who is the current supplier?**

Please see the response to question 1.

**3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.**

The Trust pays HBL ICT approximately £400K pa for MEVPN and IPVPN circuits, routers, secure gateways, LAN switches, VPN Tunnels etc. This includes support, management, maintenance and licensing as well as the associated staffing costs, but excludes any overheads.

**4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

We have approximately 4,200 active users.



**5. Number of Sites: The number of sites, where equipment is supported by each contract.**

The agreement with HBL ICT covers all our sites. Details of these can be found on our public website: [www.hpft.nhs.uk](http://www.hpft.nhs.uk)<sup>1</sup>

**6. Hardware Brand: What is the hardware brand of the LAN equipment?**

They are mainly Cisco.

**7. Contract Description: Please provide me with a brief description of the overall contract.**

Please see response to question 1.

**8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**

Please see response to question 1.

**9. Contract Expiry Date: When does the contract expire?**

Please see response to question 1.

**10. Contract Review Date: When will the organisation is planning to review the contract?**

Please see response to question 1.

**11. Responsible Officer: Contact details including name, job title, contact number and email address?**

All our management contact details can be obtained through [Binley's Database of NHS Management](#)<sup>1</sup>.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

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<sup>1</sup> Section 21 – Information is available through other means

