

17 April 2019

Information Rights & Compliance Team
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Our Ref: FOI/03238

Thank you for your request concerning our translating and interpreting contract.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. The length of the contract with the translating company you use.

Our new contract began on 18th January 2019 and the length of the contract is 3 years with an option to extend 1 + 1 years.

2. The cost to the NHS per year for your trust for translating and interpreting.

At the time of responding we cannot provide the full costs for 18/19 as full costs have not yet been calculated. However, based on 17/18 usage our annual costs were £73,973.

3. The date the contract ends with the current company.

Please refer to question 1.

4. The dates the contract will go out for tender.

Any new tender would be advertising via the Due North system. A decision will usually be made in the final year of the contract (2021) as to whether the contract will go back out to tender or whether to take the option of 1+1 years extension.

5. The number of patients that used translating and interpreting in your trust area.

This information is already in the public domain¹. Please follow this [link](#) to FOI 2933 on our disclosure log.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is available through other means has been applied

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

