

4 July 2019

Information Rights & Compliance Team
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Our Ref: FOI/03351

Thank you for your request concerning our observation and engagement policy.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. We are reviewing our observation and engagement policy and are looking to see what best practice is happening across the country. Please would it be possible to see a copy of the Trust Policy related to observations and engagement.**

Please see attached our Safe and Supportive Observation Policy.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

