

16 August 2019

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/03361

Thank you for your request concerning Agency and Bank sourcing.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Sourced Staffing Arrangements

- 1a. Do you have a master vendor or neutral vendor arrangement in place for sourcing agency staff? If so, please state which arrangement is in place
- 1b. Please state the name of the appointed supplier for the above arrangement
- 1c. Please state the start date of the contract with this supplier
- 1d. Please state the end date of the contract with this supplier
- 1e. Annual cost of your supplier in 18/19?

We do not use a Master Vendor.

Agency Spend and Supply

- 2a. Please state the organisations total expenditure on agency (non-contract) staff for the financial year 18/19 (April 2018 - March 2019). Split by the following staffing groups;

	£
Ambulance Staff	Not Applicable
Administration and Estates Staff	713,973
Medical & Dental	1,292,563
Nursing & Healthcare Assistants (HCAs)	3,918,317
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs	320,477
Healthcare Science	Not Applicable
Total	6,245,329

- 2b. Please state the name of the framework(s) you source your agency staff under, for each of the following staffing groups;**

	Framework
Ambulance Staff	Not applicable
Administration and Estates Staff	Crown Commercial Services
Medical & Dental	East of England Procurement Hub (collaboration)
Nursing & Healthcare Assistants (HCAs)	London Procurement Programme (LPP) Framework
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs	London Procurement Programme (LPP) Framework
Healthcare Science	London Procurement Programme (LPP) Framework

Direct Engagement

- 3a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)**

Information regarding our Direct Engagement is already in the public domain. Please follow this [link](#) to a previously published response.

- 3b. Please state the name of the Direct Engagement/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)**

Please follow the link provided under 3a.

- 3c. Please state all staffing groups that are managed via your direct engagement provider; for example; Medical, Admin, Scientific staff**

Please follow the link provided under 3a

- 3d. Please state the start date of the contract with the DE supplier**

Please follow the link provided under 3a.

- 3e. Please state the end date of the contract with the DE supplier**

August 2020.

3f. What was the annual cost to the organisation for the provision of the direct engagement service in 18/19?

Total value of payments to 247 Time from invoices dated 1st April 2018 to 31st March 2019 was £31,667.

3g. Did the organisation procure these services via a framework? If so, please provide the full name of the framework

Yes they were procured via a Framework: G-Cloud 9 Framework Agreement (RM1557ix)

Internal Bank Spend

4. Please state the organisations total expenditure on internal bank staff for the financial year 18/19 (April 2018 - March 2019). Split by the following staffing groups;

	£
Ambulance Staff	Not applicable
Administration and Estates Staff	1,563,108
Medical & Dental	657,692
Nursing & Healthcare Assistants (HCAs)	12,280,269
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs	521,606
Healthcare Science	Not Applicable
Total	15,022,674

Medical Bank Supplier

4a. Please state the name of the technology provider used to manage the supply of your medical bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Patchwork, Allocate, Liaison, PlusUs, Locum's Nest etc., please state if in-house)

We do not outsource Medical Bank. We have a Medical Agency Payment Management Company.

4b. Please state the start date of the contract with your medical bank provider

This information is already in the public domain. Please follow this [link](#) to a previously published response.

4c. Please state the end date of the contract with your medical bank provider

Please follow the link provided under 4b.

4d. What was the annual cost to the organisations for the provision of bank provider services/software in 18/19

The organisation does not use a Medical Bank Supplier or software.

4e. Did the organisation procure these services via a framework? If so, please provide the full name of the framework

This information is already in the public domain. Please follow this [link](#) to a previously published response.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

