

13 September 2019

Information Rights & Compliance Team  
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Our Ref: FOI/03395

Thank you for your request concerning First Appointment DNAs from all our services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- i. **For each time period, how many DNAs there were – but only among patients who were attending their first appointment**

Calendar Year	DNA First Contact
2015	385
2016	343
2017	356
2018	408

- ii. **Could you also say how many of the DNA patients who were attending their first appointment (those in i) above) did the trust discharge from follow-up?**

Calendar Year	DNA First Contact and Discharged From Follow up
2015	56
2016	40
2017	53
2018	44

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

