

20 September 2019

Information Rights & Compliance Team
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Our Ref: FOI/03394

Thank you for your request concerning Audio Visual and Video Conference equipment and services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- Who are your current supplier(s) of Audio Visual (AV) and Video Conferencing (VC) equipment and services?**

	Supplier
Audio Visual	IAG Technology
Skype	Microsoft
Video Conferencing(for GoToMeeting)	LogMeln

- How many video enabled MDT's, Boardrooms and meeting / training rooms do you have within your organisation and when was the last upgrade or refresh to these rooms?**

We have 10 Meeting/Training rooms with technology solutions. These have been upgraded/refreshed as and when the need requires since opening in July 2014.

- Do you have a support contract in place for these rooms and if so, when is the expiry date(s)?**

We have a support contract with IAG which ends in July 2020.

- What has been your annual spend over the last 3 years (16/17 17/18 18/19) on AV / VC hardware, services and support?**

We do not report on Audio Visual equipment and Video Conferencing separately.

- Specifically in terms of MDT's, do you use a N3/HSCN service to allow connectivity to other internal / external MDT's / remote participants? If yes, which service do you use?**

We use both Skype for Business (NHSmial) and GoToMeeting, depending on the nature of the meeting.

6. **Do you have a Digital strategy in place around Video based consultations? If so have you implemented a service and if yes, which service do you use?**

Our ICT/IT Strategy is currently in draft form and not ready for publication¹ . We expect to published in the next 6 months.

7. **Could you provide a name and contact details for who is responsible for your MDT rooms?**

There is not one person responsible for our MDT Rooms.

8. **Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?**

Hakan Akozek our Chief Information Officer can be contacted on hakan.akoze@nhs.net.

9. **Could you provide a name and contact details for your IT lead / manager?**

Please see the answer to question 8.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 22 – Information intended for future publication



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Welcoming Kind Positive Respectful Professional