

27 September 2019

Information Rights & Compliance Team
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Our Ref: FOI/03444

Thank you for your request concerning our policies and strategies for clinical audits, service evaluation and quality improvement

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please could you confirm if the Hertfordshire Partnership University NHS Foundation Trust has any of the following policies or Strategies that have been ratified and are currently being implemented:

	Response
Clinical Audit Policy	Yes
Clinical Audit Strategy	No
Service Evaluation Policy	No
Service Evaluation Strategy	No
Quality Improvement Policy	No; but we do have a dedicated team to promote Continuous Quality Improvement.
Quality Improvement Strategy	No; but the Trust has just launched its Quality Strategy. The strategy sets out an approach which aims to put quality at the heart of everything we do, supporting our Good to Great Strategy. There are nine objectives that we will meet over the next five years and they sit under three key areas: Safety Effectiveness Experience
If you have a Quality Improvement Policy or Strategy please could you confirm if the implementation, management and reporting of clinical audit and/or service evaluation projects has been included or not.	Yes; partially

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

