



Information Governance Team
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Our Ref: FOI 2366

Thank you for your request concerning PBX telephone systems.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Provide a description of your current PBX? Please select from the below:

- Rolling Annual
- Fixed contract exceeding 1 year
- Fixed contract less than 1 year

The information you are requesting is already in the public domain¹. Please follow this [link](#) for the information you require.

2. Who is the incumbent supplier for your PBX?

Please see the answer to question 1.

3. When did your PBX contract start? (Provide month and year)

Please see the answer to question 1.

4. When does your PBX contract end? (Provide month and year)

Please see the answer to question 1.

5. What is the value of your PBX contract?

Please see the answer to question 1.

6. How many extensions does your PBX have?

Please see the answer to question 1.

7. Do you have a Siemens ISDX?

- Yes
- No

Please see the answer to question 1.

8. Do you have NHS Mail?

Yes.

¹ Section 21 – information available through other means has been applied

9. Do you have NHS Mail 2?

Yes.

10. What kind of Microsoft Licensing Agreement do you have? Please select from the below:

- Enterprise Agreement (EA)
- Enterprise Agreement Subscription (EAS)
- Microsoft Purchasing Agreement (MPSA)
- Select
- Other (provide details)

All our IT services are provided by Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by East and North Hertfordshire Clinical Commissioning Group). They will be able to provide you with the above information regarding Microsoft licensing. They can be contacted at the address below:

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

11. What is your Microsoft Licensing renewal date? (Provide month and year)

Please see the answer to question 10.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
FOI/DPA Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

