

20 December 2019

Information Rights & Compliance Team
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AL3 5TL

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Our Ref: FOI/03503

Thank you for your request concerning Communications & Results Reporting

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **What is the name and supplier of the IT solution currently used for order communications and results reporting?**
2. **What is the solution's contract end date?**
3. **Is the trust planning to go out to procurement within the next 12 months for a new order communications and results reporting solution?**
If the trust is planning to go out to procurement, which framework does it plan to use?
4. **Which departments within the trust currently use an order communications and results reporting solution, and what is the name of this solution?**
5. **Which of these departments' systems are currently integrated with the order communications and results reporting solution, and what is the name of this departmental solution?**

The above questions are not applicable to us.

We do not provide any pathology services and therefore do not have any order communications or results reporting systems.

6. **As part of your integrated care pathway, do you also refer any of your patients for acute care**

Yes

If you do, to which acute hospital(s) do you refer your patients?

We refer service users for specialist opinions to other departments as clinically indicated, though this is infrequent since most physical health care referrals would be made by general practitioners.

To which of the following clinical departments do you refer them?

Audiology
Maternity
Endocrinology
Oncology
Ophthalmology
Pulmonology
Urology
Neurology



Nutrition and dietetics
Sexual health

Given our span across Buckinghamshire, Hertfordshire, Essex and Norfolk there are numerous local acute hospitals which may be involved, as well as occasional referrals to tertiary centres outside the geography.

7. Do you enable or plan to enable your home care team or crisis team to conduct tests in a remote setting?

Our Crisis and Home Treatment Teams (for people with mental illness) infrequently carry out or order blood tests in the community which are sent to the local acute hospitals for analysis.

8. Do you enable or plan to enable your home care team or crisis team to commission tests in a remote setting?

Not applicable

9. Does the trust extend their order communications and results reporting services to GP Practices?

We have service level agreements with local GP surgeries to provide some physical health care for current inpatients, but do not otherwise commission physical health assessments.

10. How do you commission physical health assessments for your patients?

Please see the answer to question 9.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

