

20 December 2019

Information Rights & Compliance Team
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Our Ref: FOI/03507

Thank you for your request concerning IT Services And Supplier Contracts

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **Who is the Trust's current supplier for their Electronic Patient Record?**
2. **What are the contract start and end dates for the Electronic Patient Record?**
3. **Who is the Trust's current supplier for their Patient Administration System?**
4. **What are the contract start and end dates for the Patient Administration System?**
5. **When is the trust due to start looking to re-procure their clinical systems?**
6. **Who supplies the Trust's integration system?**
7. **How often does the Trust evaluate their Clinical Systems?**
8. **Please supply a copy of the Trust's latest Digital Strategy**
9. **How regularly does the Trust review their Digital Strategy?**
10. **Who is the Trust's current Chief Clinical Information Officer?**
11. **Who is the Trust's current CIO/ IT Director?**
12. **Which member of the board is responsible for IT?**
13. **Please provide an organisation chart for the trust's IM&T department**

In the first instance, we would ask that you check our [disclosure log](#) where you will find the answers to these question in our response to you of 14 January 2019 under FOI 3131¹.

14. **Please provide a link to the trust's latest Board Assurance Framework**

Again, we would ask you to look at our Public Website where we publish all our [Board Papers](#)¹.

15. **Which member of the Trust is the SRO for the STP engagements?**

Karen Taylor our Executive Director of Strategy and Integration.

16. **What proportion of the Trust's IM&T Department is made up of interim staff and permanent staff?**

We do not have any interims covering established posts.

17. **How many beds does the trust have?**

This information is already in the public domain. Please follow this [link](#) to our Annual Report¹, where you can find this information under 1.2 Performance Analysis.

¹ Section 21 – Information is available through other means

18. How many staff does the trust employ?

Please follow the link provided under question 17 to our Annual Report¹, where you can find this information under 2.3 Staff Report.

19. What is the trust's current NHSI Rating via the NHS Oversight Framework?

Again, this information is already in the public domain¹. Please follow the link provided under question 17 to our Annual Report, where you can find this information under 1.1 Performance Overview.

20. What is the trust's current Digital Maturity Score?

This information is already in the public domain¹. Please follow this [link](#) to the latest generated digital maturity index score. Our Trust code is 'RWR'.

21. Does the trust outsource their IT services to an external provider, if so please provide details of provider and contract dates

All our IT services are outsourced to Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by East and North Hertfordshire Clinical Commissioning Group) in an internal NHS shared service.

22. Is the Trust looking to migrate to the cloud in the next 2 years?

No, but there are plans to implement a number of cloud solutions.

23. Is the Trust considering their options of outsourcing their IT Services in the next 3 years?

No.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

