

9 January 2020

Information Rights & Compliance Team
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Our Ref: FOI/03493

Thank you for your request concerning NHS Reporting.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. What is the size of your informatics team (FTE)?

- a. **How many (or what %) of the informatics team are dedicated to workforce/HR reporting (FTE)?**

***By informatics, I would be referring to those within the IT team that would be analysing insights for reporting outputs - business analyst type roles. There may be a specific team dedicated to workforce or employee reporting.**

In the Informatics Team we have 0.20 to 0.30 FTE working on HR reporting.

- 2. Of the workforce/employee reporting, what is the estimated time split between standard and non-standard (custom) reporting. (examples of standard reports could include the weekly and monthly agency returns to NHS improvement and HR reporting inputs to the monthly board reports).**

60/40 split.

- 3. Does the trust use an analytics platform or a business intelligence (BI) reporting tool to support their organisational workforce/HR reporting requirements - excluding ESR?**

Yes

If so, can you please answer the below:

- a. **Name of the platform/reporting tool used (i.e, Qlik, Tableau, Spotfire, Microsoft)**

	Name of Reporting Tool for Workforce/HR
Workforce	The main reporting tool is called "Spike". However, Spike is not used exclusively by Workforce. It is the Trust's main data reporting platform.
Learning and Development	The reporting system is for L&D is called "Discovery".

b. Annual cost for 18/19

	Annual £ for Workforce/HR reporting requirements
Spike	It is not possible to provide you with the spend specifically for Workforce/HR as explained above Spike is our main reporting platform.
Discovery	£36k including VAT

c. Contract start and end date

	Contract Start Date	Contract End Date
Spike	7 January 2019	There is no contract end date as it is open source software. The Trust does not have any plans to replace the existing technology stack for the next 10 years.
Discovery	February 2018	The contract has been extended to February 2021.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

