

9 January 2020

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/03520

Thank you for your request concerning Incident And Risk Management System

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Which incident and risk management system do you use?

This information is already in the public domain¹. Please follow this [link](#).

2. Is the system managed in house or is it outsourced?

New requirements/changes are managed in house.

System upgrades and server related issues are managed by our IT providers.

3. If the system is a modular one, which modules do you purchase (i.e. mortality, CQC, incidents, risks)?

Please follow the link provided under question 1.

4. How many members of staff support the system, what is their role/ banding / WTE?

We have 1 WTE Band 6 - Datix Lead.

5. What is the total cost of the service?

Please follow the link provided under question 1.

6. On average, how many active patients does your Trust have at any one time?

This information is contained within our Annual Report¹. Please follow this [link](#) to page 108.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is accessible through other means

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

