

25 February 2020

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/03508

Thank you for your request concerning lone worker devices.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Does your organisation use a dedicated lone worker device? Yes/No

Yes

2. If your organisation does not use dedicated lone worker devices, what alternatives do you use?

Not applicable.

3. Is your organisations lone worker device reliant upon a sim card for reporting? Yes/No

Yes

4. How many lone worker devices does your organisation have?

846

5. Does your lone worker device feature in-house tracking or is tracking conducted by the service provider. Yes/No

Yes

6. Of your devices how many have been utilised in the last(this does not include solely being powered on);

	Number of devices utilised
6 months as verified by your service provider	374
12 months as verified by your service provider	459
18 months as verified by your service provider	525
24 months or more as verified by your service provider	568

7. Is competence in using the lone worker device included in your lone workers risk assessment? Yes/No

Yes



Monitored monthly

8. Does the security department hold responsibility for the management of lone worker devices in your organisation? Yes/No

Yes

9. Does your organisation carry out an annual physical inspection of the lone worker devices? Yes/No

No (staff trained to continuously check status of devices and inspect on regular basis.)

10. Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices? Yes/No

Yes but arranged through the provider

11. What are the key areas that your lone worker training focuses upon?

Device functions and fault diagnosis.

12. What instructions are your lone workers given in the event that their device does not function?

Staff to report device to provider for diagnostics and revert to other control measures to reduce level of risk i.e. budding up and working in pairs

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

