

5 March 2020

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/03600

Thank you for your request concerning virtual consultations.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?

John Bennet our Head of IM&T / Acting CIO is currently our Digital Lead. All our management contact details can be obtained through [Binley's Database of NHS Management](#)¹.

2. Are you currently using a video application to deliver virtual consultations throughout the organisation?

No, use restricted to pilots / individual teams at present.

3. If so, what application service provider are you using?

Not applicable

4. Do you have a Digital strategy in place to implement virtual consultations throughout your organisation in line with the NHS long term plan?

Yes we do.

5. If so, do you have timescales in place to implement virtual consultations and when are you looking to achieve this by?

Yes, procurement and implementation to commence in 2020/21.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is accessible through other means

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

