

16 March 2020

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
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Our Ref: FOI/03612

Thank you for your request concerning our Data Centre.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?**

Yes.

- 2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?**

Our data centres are provided and maintained by Hertfordshire, Bedfordshire and Luton ICT, therefore we do have hold this information. Their contact details are as follows:

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

- 3. Is data privacy and or information security compliance a priority for the organisation's board?**

Yes.

- 4. On your Organisation's risk register, are there any Information Technology related risks?
i) If time/ cost allows, please list the top three related risks.**

The below risk is identified on our Risk Register and reported up to the Board.

Cyber Security: Failure to manage cyber risks effectively could lead to the loss of systems, confidentiality and availability.



5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?

i) Has the organisation had a security breach in the past 12 months?

The information you are requesting in question 5 are relating to cyber security vulnerabilities and if answered could be used to compromise the security of the organisation. It would make the organisation vulnerable to a crime such as hacking and this could lead to a theft of information or a denial of service to IT systems therefore we have applied S31(1)(a) – Law Enforcement (1) Information is exempt if its disclosure under this Act would or would be likely to prejudice (a) the prevention or detection of crime.

S31 is subject to a test of prejudice. Please see below for our considered reasons for and against disclosure:

Reason in favour of disclosure

We acknowledge the public interest in openness and transparency and recognise that releasing this information would provide the public with assurance that we are protecting their information and our technologies.

Reason against disclosure

Disclosure of the use of certain operating systems would make the Trust vulnerable to cyber-crime as it outlines the Trust's security position which could be used as a starting point to attack network infrastructure and/or information systems.

We have reached the view that on balance, the public interest is better serviced by withholding this information under the section 31(1) exemption.

6. Did the organisation meet its Information Technology savings target in the last Financial Year?

Yes.

7. What percentage of Information Technology budget is currently allocated to "on-premises" capability vs "cloud" capability?

Zero; we do not have pure cloud computing services.

8. Does the organisation have the skills and resource levels necessary for moving to the cloud?

Not applicable.

9. Do you have an EPR in place? – If so which one? If not do you have a timescale of which you have to implement it?

Yes we do. We use Paris and PC-Mis.

10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?
- i) If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?

Not applicable.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

