

9 September 2020

Information Rights & Compliance Team
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Our Ref: FOI/03605

Thank you for your request concerning Bank Staff and we apologise for the prolonged delay in responding.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1a. Does your organisation have a staff bank? (an entity of staff managed by either the organisation or a third-party, who are temporarily contracted to take on shifts)

Yes we do.

1b. If yes, what type of bank is in place:

	Doctors	All Other Staff Groups
i) Internal bank supported by third-party technology		Yes
ii) Managed bank		
iii) Outsourced bank		
iv) In-house (no third-party involved, possibly managed on Excel)	Yes	

2a. What is the monthly average number of workers (headcount) on the bank in the last 12 months?

	Doctors	All other Staff Groups
Headcount	6	724

The Headcount as of 03/03/2020 is 724.

2b. What is the monthly average utilisation rate for your bank in the last 12 months? (calculated based on the % of vacant shifts filled by bank workers) 2c. What is the average utilisation rate for your bank in November 2019?

	Doctors	All other Staff Groups
Percentage	76.6%	75.9%

2c. What is the average utilisation rate for your bank in November 2019?

	Doctors	All other Staff Groups
Percentage	71.4%	78.4%

2d. What is the average utilisation rate for your bank in December 2019?

	Doctors	All other Staff Groups
Percentage	79.5%	78%

2e. What is the average utilisation rate for your bank in January 2020?

	Doctors	All other Staff Groups
Percentage	76%	78%

Please answer the below questions in relation to the organisations staff bank supplier for each staffing group: For each response state the name of the staffing group this relates to e.g. Medical & Dental: Yes, AHPs: Yes, Nursing & Midwifery: Yes, NMNC: No

Staff Group	Yes / No
Medical & Dental	No
Allied Health Professionals (AHPs)	Yes
Nursing and Midwifery	Yes
Non-Medical Non-Clinical (including admin & estates)	Yes

3a. Please state the name of the third-party supplier(s) used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Patchwork, Allocate, Liaison, PlusUs, Locum's Nest etc)

Staff Group	Third Party Supplier
Medical & Dental	Not applicable
Allied Health Professionals (AHPs)	Allocate
Nursing and Midwifery	Allocate
Non-Medical Non-Clinical (including admin & estates)	Allocate

3b. Please state the name of the software used to book and manage your bank staff (i.e. NHSP:Connect, TempRE Bank, Allocate BankStaff etc.)

Staff Group	Name of Software
Medical & Dental	Not applicable
Allied Health Professionals (AHPs)	Allocate Bankstaff/Healthroster
Nursing and Midwifery	Allocate Bankstaff/Healthroster
Non-Medical Non-Clinical (including admin & estates)	Allocate Bankstaff/Healthroster

3c. Do your bank workers book shifts via a mobile app? If yes, please state the name of the app being used

Staff Group	Yes / No
Medical & Dental	No
Allied Health Professionals (AHPs)	Yes, moving from EOL to Me App
Nursing and Midwifery	Yes, moving from EOL to Me App
Non-Medical Non-Clinical (including admin & estates)	Yes, moving from EOL to Me App

3d. Do your bank workers submit electronic timesheets using the software?

Staff Group	Yes / No
Medical & Dental	No
Allied Health Professionals (AHPs)	No
Nursing and Midwifery	No
Non-Medical Non-Clinical (including admin & estates)	No

3e. Does your organisation make use of an API (Application Programming Interface) i.e. allows for interaction/communication with other software.

No

3ei. If yes to the above, please state the software integrations that are currently being utilised e.g. Ryalto with NHSP, Reed with Patchwork etc.

Not applicable.

4a. What framework was used to procure the supplier?

Not applicable.

4b. What is the contract start date? (dd/mm/yy)

Not applicable.

4c. What is the contract end date? (dd/mm/yy)

Not applicable.

4d. What was the average monthly fee paid to the supplier in the last 12 months?

Not applicable.

4e. What is the pricing structure of the fees paid to the supplier? I.e. % of costs processed, fixed transactional fee, license fee etc

Not applicable.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below



or click [here](#).