

16 September 2020

Information Rights & Compliance Team
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Our Ref: FOI/03604

Thank you for your request concerning Interpreters/Oral Communication and we apologise for the prolonged delay in responding to your request.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **Could I please request the total amount Hertfordshire Partnership University NHS Foundation Trust spent on translation services in the following financial years 2016-17, 2017-18 and 2018-19.**
2. **In each year, please separately state the amount spent on interpreters/oral communication and the amount spent on written, translated material. If possible, please state separately the amount spent on translation services for the hearing impaired (i.e. BSL and braille)**

Year	Total Spend	Spend on interpreters/oral communication	Spend on written, translated material	Spend on BSL	Spend on braille
2016/17	£55,322.17	£52,258.85 (this also includes some spend on BSL)	£1,419.20	£4,482.52	This information is not available in the breakdown
2017/18	£73,973.62	£51,596.10	£5,732.00	£ 2,866.00	This information is not available in the breakdown
2018/19	£54,393.00	£49,101.50	£312.00	£4,979.50	This information is not available in the breakdown

The information provided is on invoices paid in year and not on an accruals basis.

Should you require further clarification, please do not hesitate to contact me.



Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

