

24 November 2020

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804954  
Email: [Hpkt.foi@nhs.net](mailto:Hpkt.foi@nhs.net)

Our Ref: FOI/03673

Thank you for your request concerning Data Storage Vendors.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Who is responsible for Data Centre technology?**

Our data centres are provided and maintained by Hertfordshire, Bedfordshire and Luton ICT (HBL ICT) hosted by East and North Herts CCG. HBL ICT provides a comprehensive IT service including infrastructure, network, datacentre hosting, service-desk to 5 CCGs (including ENHCCG) and 2 NHS providers.

**2. What data storage vendor(s) do you currently use?**

We do not hold this information<sup>1</sup>. Please contact HBL ICT. Their contact details are as follows:

HBL ICT SHARED SERVICES hosted by East & North Herts CCG  
Charter House  
Parkway  
Welwyn Garden City  
Hertfordshire  
AL8 6JL

Email: [hblict.communications@nhs.net](mailto:hblict.communications@nhs.net)

Website: [www.hblict.nhs.uk](http://www.hblict.nhs.uk)

**3. What technology resellers do you work with?**

Please see the answer to question 2.

**4. When was the installation date of above storage vendor(s)? (Month/year)**

Please see the answer to question 2.

**5. When is your planned (or estimated) storage refresh date? (Month/year)**

Please see the answer to question 2.

---

<sup>1</sup> Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

