

18 December 2020

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/03788

Thank you for your request concerning Security / Cyber Security.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. What SEIM (Security Event and Incident Management) solution is used by your organisation?

We do not hold this information¹.

All our IT services are provided and maintained by Hertfordshire, Bedfordshire and Luton ICT (HBL ICT) hosted by East and North Herts CCG. HBL ICT provides a comprehensive IT service including infrastructure, network, datacentre hosting, service-desk to 5 CCGs (including ENHCCG) and 2 NHS providers.

Please contact HBL ICT. Their contact details are as follows:

HBL ICT SHARED SERVICES hosted by East & North Herts CCG
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

Email: hblict.communications@nhs.net

Website: www.hblict.nhs.uk

2. When does your SEIM platform license subscription come up for renewal?

Please see the answer to question 1.

3. If the SEIM (Security Event and Incident Management) solution was purchased via third party please disclose the contracting party's details?

Please see the answer to question 1.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

4. **Do you outsource your security management to a third party (managed security service provider)? If so can you disclose the name of the managed security service provider.**

Please see the answer to question 1.

5. **When does the current service contract from the current managed security service provider end?**

HBL ICT provide a Shared Service which is reviewed on a regular basis

6. **Can you provide the email address of the individual that is responsible for your IT Security?**

Please see the email address provided under question 1.

ICO - breaches:

7. **How many cyber security breaches has your organisation had over the past 2 yrs?**

The information you are requesting in question 7 are relating to cyber security breaches and if answered could be used to compromise the security of the organisation. It would make the organisation vulnerable to a crime such as hacking and this could lead to a theft of information or a denial of service to IT systems therefore we have applied S31(1)(a) – Law Enforcement (1) Information is exempt if its disclosure under this Act would or would be likely to prejudice (a) the prevention or detection of crime.

S31 is subject to a test of prejudice. Please see below for our considered reasons for and against disclosure:

Reason in favour of disclosure

We acknowledge the public interest in openness and transparency and recognise that releasing this information would provide the public with assurance that we are protecting their information and our technologies.

Reason against disclosure

Disclosure of the use of certain operating systems would make the Trust vulnerable to cybercrime as it outlines the Trust's security position which could be used as a starting point to attack network infrastructure and/or information systems.

We have reached the view that on balance, the public interest is better serviced by withholding this information under the section 31(1) exemption.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

