

22 January 2021

Information Rights & Compliance Team
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St Albans
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Tel: 01727 804954
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Our Ref: FOI/03726

Thank you for your request concerning Community Equipment.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Does your organisation commission community equipment?

No

2. If yes, who is the lead (please provide contact details):

- a. Commissioner
- b. Contract Manager

Not applicable.

3. Who do you commission the service from, who is the current contract holder? Please provide details.

Not applicable.

4. When is the contract due to be re-tendered?

Not applicable.

5. What geographic area does your commissioned community equipment service cover?

Not applicable.

6. What quality standards do you specify as part of the contract?

Not applicable.

7. Who is your Chief Information Officer and Clinical Chief Information Officer? Please provide contact details.

Our Chief Information Officer is Hakan Akozek and can be contacted on hakan.akoze@nhs.net

Our Chief Clinical Information Officer is Dr Paul Bradley and can be contacted on paul.bradley@nhs.net



8. Who is your trust's innovation lead? Please provide contact details.

Michael Thorpe, Deputy Director of Improvement & Innovation, michael.thorpe4@nhs.net

Telecare

9. Does your organisation commission or deliver a telehealth/telemedicine programme? This includes remote health monitoring, apps and video solutions.

Yes, we deliver telehealth / remote contacts for our new and existing service users; we do not commission another provider to deliver this.

10. If yes, who is the lead (please provide contact details):

- a. **Commissioner**
- b. **Contract Manager**

Not applicable.

11. Who do you commission the service from, who is the current contract holder? Please provide details.

Not applicable.

12. What quality standards do you specify as part of the contract?

Not applicable.

13. When is the contract due to be re-tendered?

Not applicable.

14. Please provide a list of the key Telehealth/Telemedicine products that you are using?

Attend Anywhere, AccuRx Fleming and Microsoft Teams

15. Have you evaluated any of your programmes of work?

- a. **If yes, please share the link to your evaluation.**

We do not hold this information; no published evaluation¹.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

