

22 January 2021

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Our Ref: FOI/03822

Thank you for your request concerning Memory Clinics.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Could you please provide the names and addresses of memory services/clinics that operate within the Organisation?

Our Early Memory Diagnosis and Support Services (EMDASS) are operated our four quadrant Mental Health Services for Older People (MHSOP) teams:

- 1) North Hertfordshire EMDASS, Saffron Ground, Ditchmore Lane, Stevenage SG1 3JL
- 2) East Hertfordshire EMDASS, Rosane House, Parkway, Welwyn Garden City AL8 6HG
- 3) North West Herts EMDASS, The Marlowes Health and Wellbeing Centre, Hemel Hempstead HP1 1LD
- 4) South West Herts EMDASS, Colne House, Upton Road, Watford WD18 0JP

2. What diagnostic services does each clinic provide?

EMDASS provides an assessment and diagnostic service for people experiencing memory problems, to determine whether that problem is dementia. The assessment is conducted in a one stop clinic with Memory Nurse and Consultant Psychiatrist. Where a person is unable to attend clinic, a home assessment can be offered by a Memory Nurse. We also undertake Neuropsychological assessment. Our CT Head Scans are completed by the local district general hospitals.

3. How many people were referred to these memory clinics in the following financial years? Please provide information for each service/clinic.

Referrals Received			
Team	2017/18	2018/19	2019/20
EMDASS EAST	1208	1204	1009
EMDASS NORTH	707	715	622
EMDASS NORTH WEST	880	977	880
EMDASS SOUTH WEST	900	891	786
Grand Total	3695	3787	3297

4. How is the Service/Clinic staffed? Please provide information for each service/clinic.

Each quadrant has Consultant Psychiatrists, Clinical Psychologists, Memory Nurses, Occupational Therapist, Assistant Psychologist, Occupational Therapy Assistant. They are closely aligned to the quadrant MHSOP service, which also has a community team which includes a crisis function, a therapy function and a care home function.



5. **Could you please provide information about the role, responsibility, and level of seniority of the Health Care professional in charge of the Memory Service/Clinic? Please provide information for each service/clinic.**

EMDASS is part of the quadrant MHSOP service, which is managed by a Band 8a Quadrant Manager. The Quadrant Manager is supported by two Band 7 Deputy Managers. The Band 8a and Band 7 positions could be held by a Nurse, Occupational Therapist or Social Worker.

Currently all positions are held by Registered Nurses, with the exception on one Band 7 Deputy Manager post in South West Herts, which is held by a Social Worker.

Alongside the management team each MHSOP Quadrant Service has a Lead Consultant Psychiatrist, Principal Psychologist, Head Occupational Therapist and Senior Social Worker who make up the leadership

6. **Does the service/clinic provide Amyloid-PET imaging (API) and Cerebrospinal Fluid Testing (CSF)? If Yes, how many tests did the clinics undertake in the following financial years: Please provide information for each service/clinic.**

No.

7. **If the clinics do perform CSF testing, are the samples sent to a laboratory outside the clinic? If Yes, could you provide the name and location?**

Not applicable.

8. **What were the average waiting times for GP referrals to memory clinics in the following financial years?**

Average Wait Time (Days) for GP Referrals			
Team	2017/18	2018/19	2019/20
EMDASS EAST	104	77	68
EMDASS NORTH	79	79	67
EMDASS NORTH WEST	87	78	72
EMDASS SOUTH WEST	121	91	77
Average Total	97.75	81.25	71

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

